

Library User Satisfaction Survey 2022



<https://www.library.ln.edu.hk/about/survey/2022>

25 Oct 22 ▶ 22 Dec 22

**Tell Us What You Think!
Chance to Win prizes!**



and more ...

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Introduction & Guidelines

The Library has conducted this survey since 1997 to collect your views on library services and facilities for our continuous improvement. Your voice is essential to the Library to enhance our services to meet your learning needs. The survey is anonymous and just takes a couple of minutes to complete. Please help us to take this survey.

For each multiple-choice question, select the radio button with heading that comes closest to your view. If some questions may sound difficult to answer because you do not have enough knowledge, experience or opinion about the topic, please select the option of "NOT SURE".



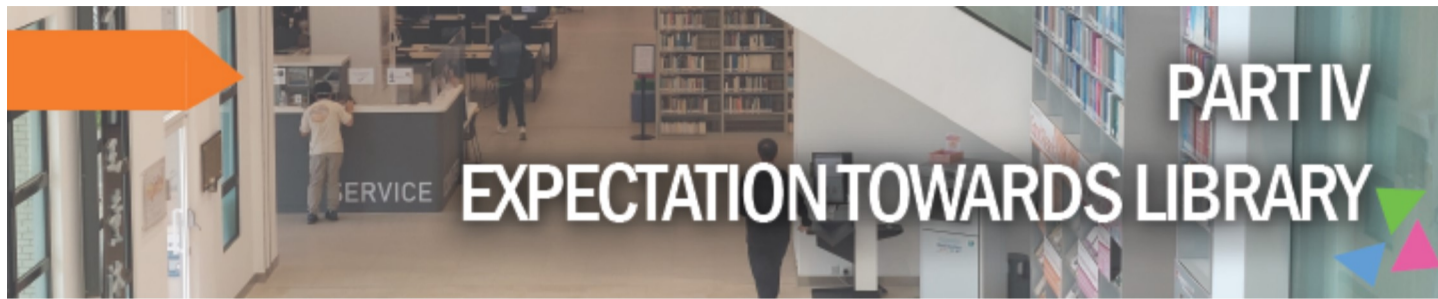
Part II – Satisfaction with Information Resources

3a. Generally speaking, to what extent are you satisfied with the following information resources:

	1 (Least)	2	3	4	5 (Most)	Not sure
Printed Books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-Books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printed Journals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-Journals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Electronic Databases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Course Readings @ Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Newspaper & Magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
AV / Microform / MLLC Materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digital Commons (Theses, Dissertations, Research and Journal papers from students and academic departments)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3b. Do you know the Library has a printed newspaper collection?

- Yes
- No



Part IV – Expectation towards Library

6. What is/are your preferred way(s) to receive Library news? (You may select more than one answer)

- By Email
- By Facebook
- By Instagram
- By Library Website
- Others. Please specify:

7. What kind of new service(s) are you expecting the Library to provide in the near future?

(Suggestions with examples would help the Library understands and improves)

8. In what area(s) does the Library need immediate attention to improve our services?

(Suggestions with examples would help the Library understands and improves)

9. Any comments on the Library Renovation and the new furnitures?

10. Any other comments?

(Suggestions with examples would help the Library understands and improves)