



LINGNAN UNIVERSITY FONG SUM WOOD LIBRARY

# Library Matters

August 2013

IN THIS ISSUE

## Message from the University Librarian

David Shenk coined the term "Data Smog" in his critically acclaimed 1997 book of the same title. This smog – the product of vast amounts of real and quasi information, overtaking us at high-speed from all directions – creates a feeling of anxiety that we are making decisions without all the necessary information.

Aware that we can no longer expect students to learn everything they need to know in their areas of study during 3 to 4 years of college, a major task of the library is to equip students with the critical information literacy skills they will need for lifelong learning.

### Information Literacy Enhancement

Fluent information literacy skills will enable our students to know when they need information and how best to locate it effectively and efficiently. It enables us to analyze and evaluate the information we find and gives us confidence in using that information to make decisions.

This summer, the eight UGC libraries teamed up with the Association of

College & Research Libraries (ACRL) from the United States to host a week long Information Literacy Immersion Program, held in June at HKUST. It provided instruction to librarians from Hong Kong and surrounding areas and the opportunity to learn and work intensively for several days on all aspects of information literacy. The goal was to equip librarians with necessary skills to further improve and develop information literacy programs at their own campuses.

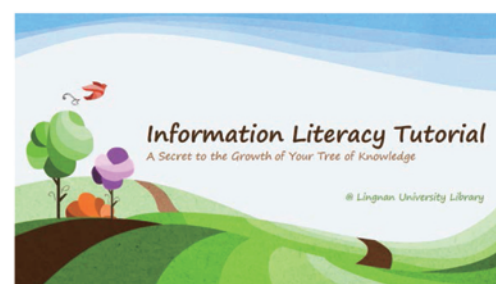
### Collaborations on Information Literacy Programs

Four librarians from Lingnan participated in the program and have been busy incorporating what they learned in the workshop into our instruction program. They included both a set of generic skills and concepts as well as skills and techniques specific to certain disciplines and subject areas. For information literacy programs to succeed at Lingnan, we need to seek faculty support and collaboration as we develop and roll out discipline specific and subject based information literacy instruction across our campus.



**Rank No.1 on Collections per Student Ratio** among the 8 Hong Kong UGC-funded libraries in 2012, according to an annual survey done by Education 18.com and HKUPOP.

.....read more on page 2



### Library Information Literacy Tutorial

is a brand new library service to enhance your information seeking skills for your academic work.

.....read more on page 2



## Sierra Successfully Implemented to Move Library System Forward

Another major project that touched every aspect of library operations this summer was the migration of the library's online catalog system to a new framework incorporating a new, more open data framework.

From a library users' perspective, you may not notice major changes, however, by migrating our data to an open relational database, we will have the ability to develop more features and pull real-time materials borrowing and lending status into library's "1-Search" interface and our mobile App, Library2Go.



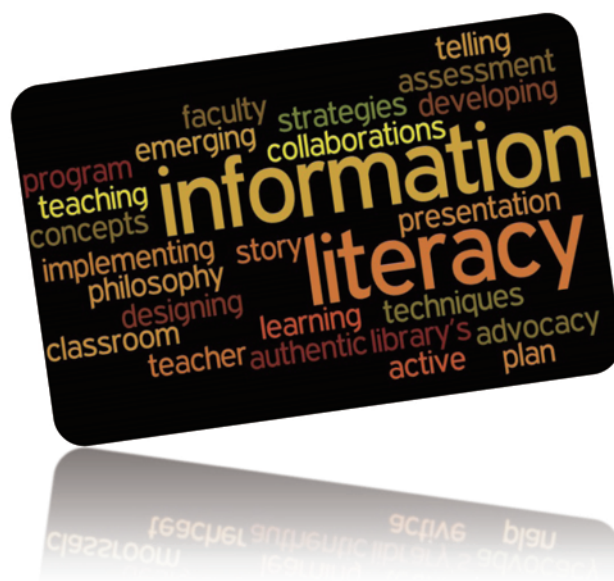
--- Rachel Cheng, University Librarian

## LU Library Ranked No. 1 on Library Collections per Student Ratio

We are proud to announce that Lingnan University Library has the highest library collections per student ratio among the 8 UGC (the University Grants Committee) - funded libraries in Hong Kong in 2012 according to the annual survey done by Education18.com (香港專業教育網) and HKUPOP (香港大學民意研究計劃)\*.

Although we are not the largest library in Hong Kong, we spend tremendous effort to develop our library collections to support your study. Currently, we have over 506,000 volumes of printed books. In order to let users have 24/7 access to the library resources, we have put significant resources in developing our electronic collections in recent years. Our e-books collections have reached 970,000+ in July 2013.

\*Source of information:  
<http://www.education18.com/include/ranking/2013/Appendix6.pdf>



Information Literacy is your access card to finding the right information and knowing how to make use of it.

## Information Literacy Tutorial

Library Information Literacy Tutorial is on Moodle now! Simply logged-in to Moodle, you can access the online tutorial by clicking [Information Literacy Tutorial by Library](#). From there, you will learn how to:

- ✓ Explore different types of library services
- ✓ Identify the effective ways to conduct research from various library resources
- ✓ Get to know the basics of evaluating information you retrieved
- ✓ Find the ways to avoid plagiarism and understand the basics of citation management tool

Enhancing information literacy skills has become more important for all of us to cope with massive information overflow every day. So let's log-in to Moodle and experience the new library tool now!

## Information Literacy Workshops

The Library offers various workshops to show you how to make the best use of our resources.

As "Information Literacy" is part of the syllabus of the ITF (Information Technology Fluency) Test, students are encouraged to enroll in the workshops, as a preparation for the test.

Students can gain up to 3 ILP credits. Staff and students who completed three or more workshops will receive a certificate issued by the Library.

The 1st term Library Workshops will start in Sep 2013. Online registration begins on 23rd Aug, 2013. For more details:

<http://www.library.ln.edu.hk/services/workshops>



## A Summary of 2013 Library User Satisfaction Survey

Thank you for your participation and voices. There were 225 respondents participated in this year's survey. The majority was undergraduates (58.8%), followed by staff member (16%), Diploma/HD/Pre-AD and AD students (15.5%). 6.8% were post-graduates. 68% of the respondents use the Library 3 times or more a week. Slightly more than half (54.1%) of the respondents live in hostels.

The overall satisfaction score was 3.66 in 5-point scale. In the six large categories, the overall Circulation services scored the highest of 3.92 and Equipment has the lowest score of 3.47. For individual items, Circulation – Helpful 4.04 (3.96 for 2012), Circulation – Friendly 3.95 (3.91 for 2012) and Reference – Friendly 3.94 (3.77 for 2012) are the three items that scored the highest point. We are committed to maintain a high service quality and glad that our effort is acknowledged.

Thanks again for your participation in the survey and support to the Lingnan Library. We hope we can be your lifelong learning partner in pursuing excellence. As always, please feel free to contact us for any comments or suggestions. You can find an online suggestion form on the Library Web page under "About Us/Contact Us/User Suggestion":

[http://www.library.ln.edu.hk/services/library-forms/user\\_suggestion](http://www.library.ln.edu.hk/services/library-forms/user_suggestion)



### FAST FACTS

84%

Respondents find our circulation services helpful.

68%

Respondents use the Library 3 times or more a week.

### FOR MORE INFORMATION

For details of the survey, you can visit :

<http://www.library.ln.edu.hk/about/library-statistics-and-surveys/user-survey-2013>



## Lingnan's History: Books & Photographs

New to Lingnan University? Are you interested in knowing more about Lingnan's illustrious history? Several excellent books describing Lingnan's history are available at:

[http://commons.ln.edu.hk/lingnan\\_history\\_bks](http://commons.ln.edu.hk/lingnan_history_bks)

You can also see a "pictorial history" of Lingnan from 1888 to present at:

[http://commons.ln.edu.hk/luar\\_pic](http://commons.ln.edu.hk/luar_pic)

## Lingnan University's Online Publications

Want to know what is important to our students now? Working with student organizations, we are very happy to announce Lingnan Folk, the official publication of the Students' Union, and 蜚語, published by Lingnan Literature Society, are now both online and available at these links:

[http://commons.ln.edu.hk/lu\\_folk](http://commons.ln.edu.hk/lu_folk)

[http://commons.ln.edu.hk/lusu\\_literaturesociety\\_magazine](http://commons.ln.edu.hk/lusu_literaturesociety_magazine)

## A Feedback from Research Consultation Service User

As you may know that the Library has been offering a personal one-on-one Research Consultation Service, but how the users felt about the service? Here is one of our users' feedbacks:

*"Frankly, I learn a lot from the consultation. Since it is face-to-face and individual consultation, I can ask questions whatever about the difficulties of searching information and materials of my research. Besides knowing much more about the materials and services provided by LU library, the librarian actively introduces other searching methods which are useful for finding information outside LU library. Apart from that, those (new) searching skills are not familiar like the setting in Google Scholar, HKU Hubs etc. After the consultation, I can absolutely find more journals, articles, books and other references for conducting my research."*

If you want to try the service, make an appointment here:

[http://www.library.ln.edu.hk/user/login?destination=/services/library-forms/research\\_consult](http://www.library.ln.edu.hk/user/login?destination=/services/library-forms/research_consult)



## NEW RESOURCES &amp; FACILITIES

## New LU Library Timeline &amp; Services Display Boards

You may have noticed the new Library Timeline board in the Information Commons (IC). It displays the milestones, key achievements and events of our Library in the past few decades.



You will also find four large display boards on both sides of the IC. It aims to highlight some of our key services namely Chat Reference, Interlibrary Loan, Lingnan Archives & Digital Commons, and Research Consultation Service. You can scan the QR code on the boards for more details of the services.



## New E-books &amp; E-databases

As we are committed to offer you the best resources, several new E-books & E-databases are available now:

- ✓ Duxiu.com 讀秀中文學術搜索 (One of the leading Chinese E-books & E-journals platforms)
- ✓ Journal Citation Report (2,600 journals in Social Sciences)
- ✓ Oxford Bibliographies (Philosophy collection with peer-reviewed annotated bibliographies)
- ✓ Westlaw China & Westlaw HK (Official case law, legislation, journals and commentary in HK, UK & China)

Follow this link for more details :  
<http://libguides.ln.edu.hk/databases>

## New Guides @ LU

Guides @ LU is our Library-developed webpage that aims to help you learn how to use Library's resources including Library Catalogue, Library facilities, subject guides, E-databases, etc. The followings are the newly launched guides:

- ✓ Bloomberg
- ✓ Datastream
- ✓ News Resources
- ✓ Job Hunting Resources
- ✓ Using RefWorks
- ✓ Using RSS Feeds

Follow this link for more details :  
<http://libguides.ln.edu.hk>

## Paying Overdue Charges by Octopus Card

For your convenience, the Library has installed a new Octopus Card System for paying overdue charges in the circulation counter.

## Two New Photocopiers on 1/F South Wing

Two new photocopiers have been installed in the photocopier room on 1/F South Wing next to the Information Commons. One is equipped with double-sided printer function.



## Two Water Dispensers with Hot &amp; Cold Water on 1/F Cafe &amp; 3/F North Wing

For your comfort in the Library, two water dispensers with hot & cold water have been installed on 1/F Cafe and 3/F North Wing outside the reading room.

This biannual newsletter is published by: